

# Case Study - The Insolvency Service

## Financial Services



### Key Business Application Upgrade Drives Change

**For The Insolvency Service a new line of business application would enable increased business productivity and functionality, but ageing infrastructure prevented rollout. Whilst addressing the underlying infrastructure the opportunity was taken to increase the resilience of the entire solution.**

Due to an increase in business and demand, new services had to be provided to The Insolvency Services' customers, and as a company operating in the public sector it was important to them to make sure their customers were receiving the best service possible. However, these new services were not available in the current application; therefore a major platform upgrade was required at The Insolvency Service. To complicate matters, the new platform would not run in the existing environment.

#### The Key Challenges

The new business application required new infrastructure to be built at The Insolvency Service, and this resulted in several challenges, which C&C Technology addressed in order for The Insolvency to have an efficient new IT environment. This meant gaining an understanding of all the IT application requirements, as it was not just the key business application that needed to be upgraded, but many others running alongside it.

C&C Technology also wanted to take this opportunity to help The Insolvency Service increase application performance, provide remote access on a variety of devices worldwide, and add in a Disaster Recovery capability, all of which would enhance business continuity and improve services for its public sector customers. This all had to be done whilst maintaining services throughout the project with zero downtime. Our migration tool helped us achieve this with great success.

#### The Solution

By partnering and working closely alongside The Insolvency Service, C&C Technology worked to create a solution that would meet all the project requirements. This meant capture and documenting all those requirements and conducting interviews with key stakeholders to discover a baseline of the current environment to work from.

As a result of C&C's work, The Insolvency Service were able to gain a complete understanding of the new application architecture; including how this would enhance performance and how all the components of the new architecture would work effectively and efficiently together. In addition, C&C Technology were able to identify potential solution options; and thus propose the most suited solution based on requirements and budget set out by The Insolvency Service.

Visit [www.cctechnology.co.uk](http://www.cctechnology.co.uk) or call us on 01256 660000



# Key Business Application Upgrade Drives Change

## Key Deliverables

As a result of the project, The Insolvency Service had:

- Access to services from a variety of devices anywhere in the world
- A high availability design, with no single point of failure from the network to the application
- A secondary disaster recovery site, with real time replication
- The implementation of test development environments

## Key Benefits to INNS

As a result of the project, C&C Technology was able to demonstrate the following:

- Scalable solution that will grow with The Insolvency Service & is flexible enough to support future requirements without re-design
- Business Continuity due to robust fail safe system
- Improved system and resource efficiencies
- Reduced ongoing maintenance costs
- Knowledge and skill transfer to internal team

## Unique Value Added by C&C

- Understanding of application architecture
- We are not aligned to any vendors, so bring a completely independent view to every project
- Proven, reliable, experience based re-usable processes were used

Visit [www.cctechnology.co.uk](http://www.cctechnology.co.uk) or call us on 01256 660000

